

SW-02519A-06-0015



0000049020

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4760

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50961

Date: 4/7/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Emily F.

Giarrizzo

Account Name: Emily F. Giarrizzo

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*DOCKET NO. SW 02519A-06-0015\*\*\*\*\*

Customer wrote the following to the Commission -

4-5-06

Re: Sewer Increase

No to raising the sewer price to \$70.01-\$35. can be too much, especially, there's no sign of ending it. Have pd \$35 for 4 1/2 years now. Retiree do not get any raises, to speak of-\$70.01 could be a large burden for most of us.

A very concerned senior citizen of Gold Canyon

Emily Giarrizzo

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with the Docket in this matter. I replied to customer with the following letter -

Dear Ms. Giarrizzo:

Your letter regarding the Gold Canyon Sewer Company ("Company") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company application.

RECEIVED  
2006 APR 10 A 10:43  
AZ ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at [REDACTED]

Sincerely,

Deborah Reagan  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

Date Completed: 4/7/2006

Opinion No. 2006 - 50961

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Complaint No. 2006 - 50946

Date: 4/7/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Robert E. & Noreen J. Beatty

Account Name: Robert E. & Noreen J. Beatty

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

We've residents of Mountain Brook Village here in Gold Canyon for almost seven years. We've been told by representatives of the Gold Canyon Sewer Corp. that they would solve the awful smell from their plant here for all the time we've lived here. They have not resolved the odor problems! Our Village Board was also told that GCSC would not pass on the cost of the new construction to us that it would be paid for by new hook ups/growth to their system.

We object fiercely to the increase in monthly cost to us that have been. submitted. Our understanding is that the monthly costs would increase more than 100 percent. This is totally out of line and should not be approved by your Committee.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I called customer @ 1129 and told customer that I am in receipt of her Opinion against the proposed rate increase. I told customer that I would enter the Opinion into our database for the record and will have this docketed so that our Commissions may have an opportunity to read their opinion before rendering their decisions on this case. Docket No. SW 02519A-06-0015 CLOSED.

\*End of Comments\*

Date Completed: 4/7/2006

Complaint No. 2006 - 50946

PLEASE FILE IN SW-02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Complaint No. 2006 - 50946

Date: 4/7/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Robert E. & Noreen J. Beatty

Account Name: Robert E. & Noreen J. Beatty

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Street: [REDACTED]

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